

COMMUNITY CALENDAR

DECEMBER 2015

- 2—Glacier Caves of the Pacific NW: Hidden Laboratories Under the Ice lecture, 7 p.m., Columbia Art Gallery, 215 Cascade Ave., Hood River
- 3—Holiday Market at Mid-Columbia Medical Center, 9 a.m. to 4 p.m., The Dalles
- 3-4—Voci & Friends Winter Choral Concert, 7 p.m., WyEast Middle School, The Dalles; www.gorgeorchestra.org
- 4-5—Annual Christmas Bazaar in the Log Building, 9 a.m. to 4 p.m., Dallesport
- 4-6—Christmas in The Gorge, Stevenson; send info request to info@skamania.org
- 4-6—America's Largest Christmas Bazaar, Expo Center, Halls D and E, Portland
- 5—I'm Dreaming of a White Salmon, all day, downtown White Salmon
- 5—Festival of Trees Community Day with Santa, 9 a.m. to noon, Civic Auditorium, The Dalles
- 5—Night Festival and Parade, 5:30 p.m., Condon
- 5—Hope for the Holidays Bazaar, 9 a.m. to 4 p.m., Hood River County Fairgrounds, Odell
- 5—Holiday Open House at the Discovery Center, noon to 6 p.m., free admission, The Dalles
- 6—Christmas Bazaar, 9 a.m. to 4 p.m., 318 W. Brooks St., Goldendale
- 6—The Bull Santa Jam featuring the Hunter Hayes "21 Tour," Rose Quarter, Portland
- 7—The Trail Band Holiday Show, 7 p.m., Civic Auditorium, The Dalles
- 8—Klickitak PUD Board of Commissioners' meeting, Goldendale
- 12—Candy Cane Lane Parade "Home Town Holidays," 5 p.m., downtown Goldendale
- 12—All Things Cheer—Portland Starz Championship, 9 a.m., Expo Center, Portland
- 12-13—Last Chance Holiday Bazaar, Hood River County Fairgrounds, Odell
- 12-13—Scenes from "The Nutcracker" performed by Columbia Gorge Dance Academy, Hood River Middle School
- 13—Flea market, 11 a.m. to 4 p.m., Civic Auditorium, The Dalles
- 13—The Groove Project's annual Christmas jazz concert, 7:30 p.m., Columbia Center for the Arts on Cascade Avenue, Hood River
- 18-20—Collectors West Gun and Knife Show, Expo Center, Hall D, Portland
- 19—Maryhill Winery's Holiday Cantata, 1 to 3 p.m., Goldendale
- 22—Klickitak PUD Board of Commissioners' meeting, 2 p.m., Goldendale
- 25—Christmas; Klickitak PUD offices closed

JANUARY 2016

- 1—New Year's Day; Klickitak PUD offices closed
- 6—What in Sam Hill—Sense of Place, lecture at 7 p.m., Columbia Center for the Arts, Hood River
- 12—Janet Jackson: Unbreakable World Tour, Moda Center, Portland

Customer Survey Drawing Results

On October 27, the Klickitak PUD Board of Commissioners chose three random customers who completed and returned the customer survey announced in the July issue of Ruralite.

In appreciation of customers completing this survey, KPUD awarded these customers with \$100 credits to their accounts.

The three lucky winners are Philip Sandford of Trout Lake, Kayla Wehr of Goldendale and Jeanette Pritchard of Goldendale.

Congratulations to our \$100 winners! ■

2015 Klickitak PUD Customer Survey

Return this survey to KPUD by September 15 to enter our \$100 drawing. If you prefer to complete this survey electronically, visit our website at www.klickitakpud.com. Three lucky customers will receive \$100 credits on their KPUD accounts. Be sure to fill in your account number below.

1. **Zip Code:** _____ **Account No.** _____
Please enter your zip code to allow KPUD to sort surveys by rate class commission district.

2. **Target Audience—My age falls in the following category:**
This information is required to determine who completes these surveys and the best method of reaching and communicating with particular audiences.

30 and younger 31 to 50 51 to 65 66 and older

3. **Name and Address (Optional—for use only if you have a specific question or comment)**
Name: _____
Address: _____

KPUD OPERATIONS AND MAINTENANCE
An outage is defined as power being off for five minutes or more.

4. **Outage Frequency:** Do you feel outages during the past 12 months have occurred.
___ Less frequently ___ More frequently ___ Same as last year

5. **Outage Duration:** Do you feel that the duration of KPUD outages are:
___ Reasonable ___ Too long
___ Less than expected ___ No opinion
___ Should be resolved more quickly

6. **Outage Response Time:** When your power goes out or you have other electrical problems, what is your level of satisfaction with KPUD's response time?
___ Very satisfied ___ Satisfied ___ Somewhat satisfied ___ Dissatisfied ___ No opinion

7. **To help control costs, would you be willing to wait until our next regularly scheduled shift for water repair?**
Winter ___ Yes ___ No Summer ___ Yes ___ No
Weekdays ___ Yes ___ No Weekends ___ Yes ___ No

8. **Electric Service:** Overall, how satisfied are you with the reliability of your electrical service?
___ Very satisfied ___ Satisfied ___ Dissatisfied ___ Very dissatisfied ___ No opinion

9. **Comments on No. 4 through No. 8:**

Electrical Safety Tips for the Holidays

Extension cords help brighten the winter holidays by making sure your twinkling lights reach enough outlets. But it is your job to make sure they reach those outlets safely.

Here are some safety tips from Klickitak PUD:

- ▶ Use extension cords for short-term jobs around the holidays, but pack them away when you take down the tree. They are not intended for everyday use.
- ▶ Do not plug extension cords together. Choose one long cord instead.
- ▶ Unplug the cord when it is not in use. An extension cord remains energized until it is unplugged from the wall.
- ▶ Never run extension cords under a rug or across a wet floor.
- ▶ Outdoor uses require cords rated for the outdoors. It is not safe to use indoor cords outside.
- ▶ Replace extension cords that are damaged, cut or feel hot to the touch.

